

Got FOOD?

Angel Food @ Liquid

Frequently Asked Questions

What is Angel Food Ministries?

Angel Food Ministries is a program which allows people to purchase high-quality, fresh and frozen groceries at a discount. Each combo box consists of a pre-selected menu of food that varies each month. Also available are different monthly specials. There are no qualifications to meet and no applications to fill out to participate in this program.

How Does it Work?

Ordering with Angel Food @ Liquid is easy. You simply place your order at the church or on the website. Stop in, pay online, or mail your payment by the due date, and then come in and pick up your food on delivery day.

Who can Order with Angel Food@ Liquid?

Anyone can use Angel Food! There are no forms to fill out, other than your order form. There are no qualifications you have to meet. It doesn't matter where you live, how much money you make, what church you attend (or don't attend). We want EVERYONE to use this service!

How Many Boxes Can I order?

You can order as many specials and boxes as you'd like; there's no limit. In order to purchase specials, you must order at least one signature, convenience, allergen-free or seafood box. After that, you can do whatever you want. You could order 3 combo boxes and nothing else. You could order 1 combo box, 1 seafood box and 3 specials. It's up to you.

How many Boxes SHOULD I Order?

That's up to you, too! Normally, one signature box will assist in feeding a family of four for about a week, or a single person for about a month. Of course, it depends on your situation and preferences. Single people often prefer the Convenience Boxes, because they just go right in the microwave. We have lots of options, including a box that eliminates 8 of the most common allergens and a box that includes several varieties of seafood. Our fresh fruit and veggie specials are always the most popular selections. Remember, too, that because Angel Food Ministries is a non-profit organization, any boxes you purchase to donate to someone in need may be fully tax-deductible!

How Much Does it Cost?

Each Signature Box costs \$30. The Convenience Box costs \$28. The Allergen-Free Box is \$25 and the Seafood Box is \$35. The monthly specials vary in cost, although they usually run around \$18-\$224. If you bought comparable items at the grocery store (like what you'd find in the Signature Box), you'd spend about \$50-\$70! Remember that orders must be placed, and paid for, in advance.

What Forms of Payment do You Accept?

We accept Cash, Checks and Money Orders made out to "Liquid Church", and Food Stamps. We also accept MasterCard and Visa. You can mail in your payment, stop by the office, or pay online; whichever you prefer. Our bounced check fee is \$35, so please remember to mark your payment in your check register. If you are paying with Food Stamps, you MUST come to the office to sign your voucher in person. If you are paying with a credit card, please be aware that we have to charge a small fee to cover the credit card processing costs. The fee is \$2/unit ordered.

When is my Order Due?

Check your menu or the website to find out this month's Due Date. All orders and payments MUST be in by this day! We can make no exceptions, because we're on a tight schedule with Angel Food Ministries' main office. If you place your order after the due date, you will be put on a waiting list for any available boxes on delivery day.

When is Delivery Day?

Check your menu or the website to find out this month's Delivery Day and time. Food pick-up is only available during this time. Please make sure to be prompt! We want our volunteers to be able to go home on time. Also, we don't have freezer facilities to store the food. **Any orders that are not picked up will be delivered to a family in need. Unfortunately, we cannot offer any refunds in this circumstance.**

What should I bring to Delivery Day?

Bring one large box for each combo box you ordered (We will exchange them and give you one that we've already filled with food). The other items come pre-boxed. Also make sure you bring a copy of your receipt (that you printed when you placed your order). If you're picking up for someone else, you need to bring their receipt or else a signed note from them saying you have their permission to pick up their order.

Where do I Pick up my Food?

You'll pick up your food at the Liquid Church in Fort Wayne. Our address is 8631 US Hwy 27 S. We are located between the new Wal-Mart and I-469. Drive on up to the front doors and we'll come out to meet you!

What's the Procedure for Picking up my Food?

Just drive up to the front door and someone will come out to greet you. We will verify your order and then one of our runners will deliver the order to your car for you and help load it in your trunk or back seat. It takes about five minutes, in and out!

What if I Can't Pick Up my Food?

We don't have any place to store extra food, so you'll need to have someone else pick it up for you. You can print a copy of our Pick Up Card online. Just fill it out and have your friend or relative bring this card with them when they come.

What do I do if I Have Food I Don't Like or Want?

What a great question! You can donate it back to the Liquid Church Food Pantry. Everything in the Food Pantry is used to help families in need. Please consider supporting the Food Pantry, rather than just throwing away your food. We can take dry, canned and frozen items.

Do you Have Any Special Provisions for the Handicapped?

If you have a condition that will require special assistance, please contact us ahead of time, and we'll be happy to make accommodations for you. We can pre-box your order and have it ready to go so that you don't need to leave your car, if necessary.

What if There are Changes? How will I Know?

Menu substitutions, schedule changes and delivery dates and times are always posted and updated on our website. It's always best to check online before you come because we keep the website up to date with our most current information. If you don't have internet access, you can always call the office to check for changes before you come to pick up your food.

Can MY Organization Become an Angel Food Host Site?

Yes, you can! All you have to do is fill out a few forms and submit a \$50 registration fee. Contact Rachel, and she would be glad to walk you through the process.

I Have More Questions. Who Can Help Me?

You can always check the website for updates & info. Click the "Check Updates" Link to find out if there have been any changes to delivery times or any order substitutions. If you still have questions, contact Rachel at the church office. The phone number is (260) 446-2515. You can also email us at AngelFood@LiquidChurchFW.org

Liquid Church * 8631 US Hwy 27 S * Fort Wayne, IN * 46816
(260) 441-0675 * www.LiquidChurchFW.org * AngelFood@LiquidChurchFW.org